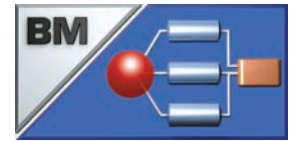


# Central Job Scheduling for Egger BatchMan



**LIVE IN THREE DAYS**

The EGGER group of companies has been working with SAP® since 1997. In 2006, the Egger computer center completely switched over to the Suse Linux Enterprise operating system on the HP hardware platform. In the course of this reorganization, the processes in the computer center were also to be standardized and the job scheduling and monitoring to be optimized. Of the highest importance here was the central control of the background processing as well as its documentation.



The EGGER Group, based in St. Johann, Tyrol (Austria), is one of the leading producers of wood-based materials in Europe. In sixteen plants across Europe, this trendsetting family run company produces and post-processes over five million m<sup>3</sup> of high-quality chipboard, MDF and OSB boards. Founded in 1961, the company markets its products worldwide and is active in three strategic business segments: Decorative (interior design, furniture), Construction, and Retail (floor coverings wholesale and DIY).

## Initial Situation

Over 2,000 employees at Egger use the SAP® System (ERP/HR/BW/CRM/XI/Solution Manager). Up to the introduction of BatchMan®, the background processing was controlled centrally with the standard functions from SAP®. The jobs were scheduled using Transaction SM36 and monitored via the CCMS (Computing Center Management System). On the other hand, the documentation was maintained in another system.

In the process, the application presented various difficulties, which could not be eliminated with the means provided by SAP®.

- » Neither monitoring nor the alert messages were enough.
- » It was not possible to schedule cross-system jobs directly after one another without using a time buffer.
- » Recovery jobs were not possible and had to be started manually.
- » Certain start dates could not be covered using Transaction SM36 and had to be started using external events.
- » Maintaining documentation in another system was awkward.

On the whole, the job control lacked the required level of user-friendliness and efficiency, thereby prompting the Egger computer center to introduce software from a third-party supplier.

### Evaluation

In addition to optimizing the processes outlined above, Egger also wanted to control, maintain and monitor all background jobs centrally. Software with a central approach had to be found for the job control, which had always been organized centrally. When errors arise in processing, the system should automatically send messages. Simultaneously, processing should be repeated automatically as far as possible. All background jobs should be centrally documented and thus correspond to audit requirements.

Furthermore, the standardization in the computer center played a part in the decision for a job scheduler.

### BatchMan®: Central Job Scheduling

BatchMan's functions met all requirements that Egger made on job scheduling and monitoring software. For the purchase decision, the following points were of foremost importance:

- » Complete integration in SAP® (developed in ABAP)
- » SAP® GUI makes operating BatchMan® intuitive
- » Operating BatchMan® needs only a small of training and consulting
- » It costs only a fraction of comparable products

To better adapt BatchMan® to Egger's business processes, HONICO agreed to the further development of transferring alert messages also as tickets to the Solution Manager (Help Desk).



### Installation

Installing BatchMan® went quickly and smoothly by importing the proper transports. Egger received competent support from HONICO for installing and customizing BatchMan®. After 1.5 days of consultation, the software ran as it should and was adapted to meet the special demands of the Egger computer center.

Two employees use BatchMan® on a daily basis to control and monitor the entire background processing. Each of them needs 30 minutes a day for this.

Using BatchMan® gave Egger background processing options that were previously unknown or not covered.

### Project Data

- Status: Live since May 2007
- Users: 2 employees/each 30 minutes per day
- Platform: Suse Linux Enterprise on Hewlett Packard/Oracle

**„Within three days, all periodic jobs were transferred in BatchMan® and the system was live.“**

Thomas Berger  
IT Management Computer Center SAP® Basis

